

LIFT MODERNISATION CASE STUDY: 6-21 ST PETERS COURT

PROJECT SCOPE AND OVERVIEW

This project formed part of Package 9 for Camden Council and was a back-to-guides lift modernisation programme designed to be completed within a 13-week timeframe. Works commenced on 6 August 2025 and were successfully completed on 5 November 2025.

CLIENT'S CHALLENGES

The lift serving St Peters Court was an ageing Express passenger lift originally installed in 1976, which had reached the end of its practical service life. Over many years, the lift suffered from frequent breakdowns, unreliable stopping accuracy, and recurring door and selector faults. These issues resulted in repeated periods of downtime and increasing frustration for residents.

These reliability concerns were compounded by the building's resident profile, which included elderly, disabled, and wheelchair-dependent occupants who relied heavily on the lift for daily access. Persistent issues such as mis-levelling, doors failing to close, selector mal-functions, and intermittent loss of service raised serious concerns around safety, accessibility, and compliance.



Obsolete Components

Obsolete mechanical components made permanent fault resolution increasingly difficult.



Maintenance Cost

Repairs often became temporary fixes rather than long-term solutions, leading to rising maintenance costs.

With spare parts becoming obsolete and fault frequency increasing, it became clear that continued reactive maintenance was no longer sustainable. A full lift modernisation was therefore required to restore reliability, safety, and long-term performance.

PROJECT CHALLENGES & OBSTACLES

A key challenge was managing resident movement during the works, particularly for those requiring assistance with shopping and daily activities. To minimise disruption, Apex provided a Resident Liaison Officer (RLO) who coordinated support, including arranging for shopping to be carried to residents' flats, ensuring comfort and continuity of daily routines throughout the project.

SOLUTIONS PROVIDED

Apex delivered a comprehensive lift modernisation solution, including the manufacture and installation of a new lift car, sling, raft, landing operating panels (LOPs), car operating panel (COP), indicators, and Storvite flooring, along with Drurycourt finishes. Builder's works and a new Thames Valley Controls, were also completed, ensuring improved compliance, reliability, and performance.





THE RESULTS/OUTCOMES

The project was delivered on time, despite minor structural challenges and site-specific hurdles. Our engineers worked diligently to meet the client's programme, resulting in a significantly improved lift that met modern safety, accessibility, and performance.



ABOUT US

Apex Lifts was established over five decades ago. We maintain, repair and modernise lifts and escalators of all manufacture, origin and age. We operate throughout London, the South East and neighbouring home counties and consistently deliver service excellence that makes us stand out from the crowd.

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CLIENT'S FEEDBACK

The client commented:
"Wow, the lift now looks so much brighter inside."

The client provided a very positive feedback on the new lift in service and was particularly impressed with the improved finishes and overall quality of the installation.