



a CAPITAL success

## The Honourable Society of Lincoln's Inn

Prepared by Apex Lift & Escalator Engineers Limited

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### Contract Overview

#### **Client: The Honourable Society of Lincoln's Inn**

Apex Lifts are pleased to hold a bespoke servicing and reactive repair contract with The Honourable Society of Lincoln's Inn.

The Honourable Society of Lincoln's Inn has been in existence for over six hundred years, providing service to the training, qualification and development of members throughout their legal careers - forming one of four Inns of Court. Apex Lifts are proud to be providing lift services to such a thriving and historical site.

The performance related contract sees Apex deliver comprehensive lift services to the Lincoln's Inn estate - from planned maintenance service visits, reactive repairs and inspection remedial works associated with the diverse lift units on site.

### Scope of Works

- > Ensuring the lift portfolio consisting of 34 passenger and goods lifts across the Lincoln's Inn estate remain safe, reliable and fully operational.
- > A dedicated, experienced and skilled on-site engineer to provide consistent planned preventative maintenance and emergency call-out response, maintained at agreed performance levels and real-time reporting processes
- > Strong senior technical support with a sound site installation knowledge and, a first-time fix approach.
- > Monthly contract meeting reviews, provision of tailored KPI performance monitoring, lift audits and condition report surveys - Including environmental and health and safety contract reporting. KPI reports include; PPM compliance, call counts, call analysis, insurance LOLER defects, quoted works and management audits.
- > Provision of Apex's online customer portfolio management portal, LiftWatch. This includes real time 24/7/365 updates and information on the status of lifts on-site.

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